

How to obtain a HOKKAIDO / EAST-JAPAN / WEST-JAPAN / KYUSHU RAIL PASS?

• HOKKAIDO / EAST-JAPAN / WEST-JAPAN / KYUSHU RAIL PASS can be purchased inside Japan.

**However, it's Recommended to Buy in Your Country to Make Smoother Journey.

• Children (who are age **6** through **11** as of the date on which the exchange order is issued) are eligible for "Child PASS prices.

Notes

■ To use a train Which is NOT within the valid-range of a Pass

◆ HOKKAIDO / EAST-JAPAN / WEST-JAPAN / KYUSHU ◆

If you have an **Ordinary-Car Type** Pass and want to use a **Green-Car** seat, you must pay the **Green Car Charges** and the **Associated limited express Charges** also.

◆ HOKKAIDO / EAST-JAPAN ◆

If you have a **Green-Car** or **Ordinary-Car Type** Pass and want to use an **Ordinary Private Compartment** on a Limited Express train, you must pay the **Limited Express Charge**.

On WEST-JAPAN Pass Area, there are No Compartment Car Services. On KYUSHU Pass, Compartment Usage is out of the Validity of this Pass.

◆ EAST-JAPAN ◆

If you have a **Green-Car** or **Ordinary-Car Type** Pass and want to use a **Green Private Compartment** on a Limited Express, you must pay the **Limited Express Charge** in addition to the **Green Private Compartment Charge**.

Note that if you use a Green or ordinary private compartment and there are fewer persons than the specified number for that compartment, you must pay children's fares and charges for the number of persons less than this specified number in addition to the charges described above.

On HOKKAIDO / WEST-JAPAN Pass Area, there are No Compartment Car Services. On KYUSHU Pass, Compartment Usage is out of the Validity of this Pass.

◆ EAST-JAPAN ◆

If you have a **EAST-JAPAN** Pass and you want to use the "**GranClass**" Car on Shinkansen, you must pay the **GranClass Surcharge** and the **Associated Limited Express Charge** also.

◆ HOKKAIDO / EAST-JAPAN ◆

If you have a **Green-Car** or **Ordinary-Car Type** Pass and want to use a **Berth (Bed) on a Limited Express**, you must pay the **Limited Express Charge** in Addition to the **Berth Charge**.

◆ HOKKAIDO / EAST-JAPAN / WEST-JAPAN / KYUSHU ◆

If you have a **Green-Car** or **Ordinary-Car Type** Pass and want to travel on a train that requires a **Numbered Ticket** or **Liner Ticket**, a **Charge** is Payable to get these Tickets.

◆ HOKKAIDO / EAST-JAPAN / WEST-JAPAN / KYUSHU ◆

If you travel Overnight on the Last Day of Validity, the Base Fare will be Covered as far as you travel, including train changes, until you first exit a station.

However, Limited Express Fees are only covered for the train on which you were riding past midnight on the final day your pass was valid.

◆ HOKKAIDO ◆

If you have a **Green-Car Type** Pass and choose to use a Reserved or Non-Reserved **Ordinary Car** seat, you Cannot Receive a Refund for the fare or any other fees.

◆ HOKKAIDO / EAST-JAPAN / WEST-JAPAN / KYUSHU ◆

When **Reserved Seats are Full** on your designated train, you should use a **Non-Reserved Seat**. In this case, you **Cannot Receive a Refund** for the Fare or any Other Fees.

◆ WEST-JAPAN ◆

For **Limited Expresses** Usage on **WEST-JAPAN Pass**, Only **Non-Reserved Seat** of "**Haruka (Kansai Intl Airport Express)**" is permitted to use. If you want to use a **Green Car** on "**Haruka**", you must pay the you must pay the **Green Car Charges** and the **Associated limited express Charges** also. If you want to use a **Reserved Seat** on "**Haruka**", you must pay the you must pay the **Limited express Charges**.

Other than "Haruka", WEST-JAPAN RAIL PASS is **Not Valid** for Any Seats on **Any Limited Express** even in the area of Validity. Shinkansen is **Not Valid** also.

◆ KYUSHU ◆

KYUSHU Pass is **Not Valid** on **Sanyo Shinkansen (Hakata-Kokura)**, Hakata-Minami Line (Hakata-Hakataminami), Sleeper Trains, JR Kyushu Buses (including "B&S Miyazaki") and Cruise Train "Seven Stars in Kyushu".

■ Other usage conditions

1. HOKKAIDO / EAST-JAPAN / WEST-JAPAN / KYUSHU RAIL Pass is strictly limited to the one Signer (hereafter "you") only.
2. When you wish to Start Using it. Please **Get a Stamp (with date)** on your Pass **from a Clerk (Station Officer) at the Ticket gate**. On that time, Turnstile (Automatic Ticket Gate) is Not permitted to use.
3. Please present your Pass when you pass through the ticket gate. The clerk will verify its expiration date.
4. You should carry your **Passport** during travel, and be prepared to show it if requested.

■ Refund of Exchange Order or JAPAN RAIL PASS

•An Exchange Order that has not been turned in for a JAPAN RAIL PASS can be returned to the office where it was purchased for a refund, within one year of the date of issue. In such case a handling fee and communication fee will be subtracted from the refund.

•If you wish to receive a refund for a HOKKAIDO / EAST-JAPAN / WEST-JAPAN / KYUSHU RAIL Pass, this can be done at all Pass exchange offices where handles of your Pass, providing that, in principle, the application for refund is made before the start date indicated on the pass. 10% of the yen price of the Pass will be charged as a handling fee. For WEST-JAPAN Pass, when the 10% amount is smaller than 220 yen, the fee will be 220 yen as minimum fees

•Once the Useage or Validation of the Pass has Started, No Refund or No Extension of Validity Period can be made, even in the event of train non-operation, delay, or the like situations. No Refund will be made for Transportation, accommodation, or other fees incurred as a result of schedule changes.

6. **Neither an Exchange Order nor a JAPAN RAIL PASS can be Reissued** if **Lost, Stolen, Soiled**, or otherwise rendered Unusable.

7. These and other usage conditions follow the Japan Railways Group passenger transportation regulations and Japanese laws. If a question arises concerning usage conditions in a language other than Japanese, the Japanese version shall be considered authoritative. The validity of Exchange Orders shall follow the stipulations and regulations of the issuing company.