

How to obtain a JAPAN RAIL PASS

- A JAPAN RAIL PASS cannot be purchased inside Japan.
- Children who are age 6 through 11 as of the date on which the exchange order is issued are eligible for child PASS prices.

Notes regarding use

■ To use a train or car not within the validity range of a JAPAN RAIL PASS

1. If you have an Ordinary-type JAPAN RAIL PASS and want to use a Green Car seat, you must pay the Green Car charge and the associated limited express or ordinary express charge.
2. If you have a Green- or Ordinary-type JAPAN RAIL PASS and want to use an ordinary private compartment on a Shinkansen or a limited express train, you must pay the Shinkansen or limited express charge.
3. If you have a Green- or Ordinary-type JAPAN RAIL PASS and want to use a Green private compartment on a limited express train, you must pay the limited express charge in addition to the Green private compartment charge.

Note that if you use a Green or ordinary private compartment and there are fewer persons than the specified number for that compartment, you must pay children's fares and charges for the number of persons less than this specified number in addition to the charges described above. However 1- or 2-person occupancy of a private compartment is not available on the Sanyo Shinkansen trains.

If you have a Green- or Ordinary-type JAPAN RAIL PASS and you want to use the GranClass car, you must pay the GranClass surcharge and the associated limited express charge.

4. If you have a Green- or Ordinary-type JAPAN RAIL PASS and want to use a berth on a limited express or ordinary express sleeping car, you must pay the limited express or ordinary express charge in addition to the berth charge. **Moreover if you travel on a sleeping car that passes through Morioka to Aomori, you must pay on board the basic fares for the two local sections traveled over: IGR Iwate Ginga Railway (Morioka-Metoki) and Aomori Railway (Metoki-Aomori).**
5. If you have a Green- or Ordinary-type JAPAN RAIL PASS and want to travel on a train that requires a numbered ticket or liner ticket, a charge is payable to obtain these tickets.
6. If you travel overnight on the last day your pass is valid, the basic fare will be covered as far as you travel, including train changes, until you first exit a station. However, surcharges are only covered for the train on which you were riding past midnight on the final day your pass was valid.
7. If you have a Green-type JAPAN RAIL PASS and choose to use a reserved or non-reserved ordinary car seat, you cannot receive a refund for the fare or any other fees.
8. When reserved seats are full, you should use a non-reserved seat. In this case, you cannot receive a refund for the fare or any other fees.
9. **The JAPAN RAIL PASS is not valid for any seats, reserved or non-reserved, on “NOZOMI” and “MIZUHO” trains on the Tokaido, Sanyo and Kyushu Shinkansen lines. If you use a “NOZOMI” or “MIZUHO” train, you must pay the basic fare and the limited express charge, and for a Green Car the Green Car surcharge.**

■ Other usage conditions

1. Use of a JAPAN RAIL PASS is strictly limited to the signer (hereafter "you") only.
2. Have a clerk at the ticket gate stamp your PASS when you wish to start using it.
3. Present your pass when passing through the ticket gate so that the clerk can verify its expiration date.
4. You should carry your passport during travel, and be prepared to show it if requested.
5. Refund of Exchange Order or JAPAN RAIL PASS
 - An Exchange Order that has not been turned in for a JAPAN RAIL PASS can be returned

to the office where it was purchased for a refund, within one year of the date of issue.

In such case a handling fee and communication fee will be subtracted from the refund.

- If you wish to receive a refund for a JAPAN RAIL PASS , this can be done at all JAPAN RAIL PASS exchange offices, providing that, in principle, the application for refund is made before the start date indicated on the pass

(Ten percent of the yen price of the PASS will be charged as a handling fee.)

- Once use of the PASS has begun, no refund or extension of the validity period can be made in the event of train non-operation, delay, or the like. No refund will be made for transportation, accommodation, or other fees incurred as a result of schedule changes.

6. Neither an Exchange Order nor a JAPAN RAIL PASS can be reissued if lost, stolen, soiled, or otherwise rendered unusable.

7. These and other usage conditions follow the Japan Railways Group passenger transportation regulations and Japanese laws.

If a question arises concerning usage conditions in a language other than Japanese, the Japanese version shall be considered authoritative.

The validity of Exchange Orders shall follow the stipulations and regulations of the issuing company.