

Who is eligible for a JAPAN RAIL PASS?

1. You are a foreign tourist visiting Japan from abroad for sight-seeing, under the entry status of "temporary visitor."

"Temporary Visitor" entry status, according to Japanese Immigration Law, allows a stay in Japan of 15 days or 90 days for "sight-seeing, etc." If you apply for a "stay for sight-seeing" when you enter Japan, entry personnel will stamp your passport as "Temporary Visitor," as shown below. Only persons who have a passport bearing this stamp can use a JAPAN RAIL PASS.



Examples of the "Temporary Visitor" entry status stamp

Caution:

Even if you visit Japan with an Exchange Order, to be turned in for a JAPAN RAIL PASS, the exchange cannot be made unless you have "Temporary Visitor" status; if you enter Japan under any other official status, such as "Trainee," "Entertainer," or "Reentry Permit," you cannot change the Exchange Order for a JAPAN RAIL PASS. Please note that according to strict interpretation of the Japanese Immigration Law, "Temporary Visitor" status differs even from other types of stays that are also for only short time periods.

2. You are a Japanese national living in a country other than Japan (having entered the country on a Japanese passport),

➡Contact us directly and confirm your eligibility for your purchase.

How to obtain a JAPAN RAIL PASS

- A JAPAN RAIL PASS cannot be purchased inside Japan.
- Children who are age 6 through 11 as of the date on which the exchange order is issued are eligible for child PASS prices.

Notes regarding use

■ To use a train or car not within the validity range of a JAPAN RAIL PASS

1. If you have an Ordinary-type JAPAN RAIL PASS and want to use a Green Car seat, you must pay the Green Car charge and the associated limited express or ordinary express charge.
2. If you have a Green- or Ordinary-type JAPAN RAIL PASS and want to use an ordinary private compartment on a Shinkansen or a limited express train, you must pay the Shinkansen or limited express charge.
3. If you have a Green- or Ordinary-type JAPAN RAIL PASS and want to use a Green private compartment on a limited express train, you must pay the limited express charge in addition to the Green private compartment charge.

Note that if you use a Green or ordinary private compartment and there are fewer persons than the specified number for that compartment, you must pay children's fares and charges for the number of persons less than this specified number in addition to the charges described above. However 1- or 2-person occupancy of a private compartment is not available on the Sanyo Shinkansen trains.

If you have a Green- or Ordinary-type JAPAN RAIL PASS and you want to use the GranClass car, you must pay the GranClass surcharge and the associated limited express charge.

4. If you have a Green- or Ordinary-type JAPAN RAIL PASS and want to use a berth on a limited express or ordinary express sleeping car, you must pay the limited express or ordinary express charge in addition to the berth charge. **Moreover if you travel on a sleeping car that passes through Morioka to Aomori, you must pay on board the basic fares for the two local sections traveled over: IGR Iwate Ginga Railway (Morioka-Metoki) and Aomori Railway (Metoki-Aomori).**
5. If you have a Green- or Ordinary-type JAPAN RAIL PASS and want to travel on a train that requires a numbered ticket or liner ticket, a charge is payable to obtain these tickets.
6. If you travel overnight on the last day your pass is valid, the basic fare will be covered as far as you travel, including train changes, until you first exit a station. However, surcharges are only covered for the train on which you were riding past midnight on the final day your pass was valid.
7. If you have a Green-type JAPAN RAIL PASS and choose to use a reserved or non-reserved ordinary car seat, you cannot receive a refund for the fare or any other fees.
8. When reserved seats are full, you should use a non-reserved seat. In this case, you cannot receive a refund for the fare or any other fees.
9. **The JAPAN RAIL PASS is not valid for any seats, reserved or non-reserved, on “NOZOMI” and “MIZUHO” trains on the Tokaido, Sanyo and Kyushu Shinkansen lines. If you use a “NOZOMI” or “MIZUHO” train, you must pay the basic fare and the limited express charge, and for a Green Car the Green Car surcharge.**

■ Other usage conditions

1. Use of a JAPAN RAIL PASS is strictly limited to the signer (hereafter "you") only.
2. Have a clerk at the ticket gate stamp your PASS when you wish to start using it.
3. Present your pass when passing through the ticket gate so that the clerk can verify its expiration date.
4. You should carry your passport during travel, and be prepared to show it if requested.
5. Refund of Exchange Order or JAPAN RAIL PASS
 - An Exchange Order that has not been turned in for a JAPAN RAIL PASS can be returned

to the office where it was purchased for a refund, within one year of the date of issue.

In such case a handling fee and communication fee will be subtracted from the refund.

- If you wish to receive a refund for a JAPAN RAIL PASS , this can be done at all JAPAN RAIL PASS exchange offices, providing that, in principle, the application for refund is made before the start date indicated on the pass

(Ten percent of the yen price of the PASS will be charged as a handling fee.)

- Once use of the PASS has begun, no refund or extension of the validity period can be made in the event of train non-operation, delay, or the like. No refund will be made for transportation, accommodation, or other fees incurred as a result of schedule changes.

6. Neither an Exchange Order nor a JAPAN RAIL PASS can be reissued if lost, stolen, soiled, or otherwise rendered unusable.

7. These and other usage conditions follow the Japan Railways Group passenger transportation regulations and Japanese laws.

If a question arises concerning usage conditions in a language other than Japanese, the Japanese version shall be considered authoritative.

The validity of Exchange Orders shall follow the stipulations and regulations of the issuing company.

JAPAN RAIL PASS validity

1. Transportation services

- The JAPAN RAIL PASS is valid for the railways, buses, and ferry boats shown in Table 1.

Railways:

All JR Group Railways-Shinkansen "bullet trains" (except any reserved or non-reserved seat on "NOZOMI" and "MIZUHO" trains) limited express trains, express trains, and rapid or local trains. (With some exceptions)

*JAPAN RAIL PASS holders can also use the Tokyo monorail.

*Aomori Railway (Metoki-Aomori. However, the use of local or rapid trains between Aomori-Hachinohe, Aomori-Noheji and Hachinohe-Noheji is permitted. Passengers disembarking on Aomori Railway lines in these sections must pay separate fares.

However, passengers disembarking at Aomori Station, Noheji Station, or Hachinohe Station do not need to pay separate fares.

Buses:

Local lines of JR bus companies*1 (excluding some local lines) (Pass validity for particular routes is subject to change.)

*1 JR Hokkaido Bus, JR Bus Tohoku, JR Bus Kanto, JR Tokai Bus, West Japan JR Bus, Chugoku JR Bus, JR Kyushu Bus

*The PASS is not valid for travel on express bus routes operated by JR bus companies.

Ferry:

Only the JR Miyajima ferry is covered. The JR Hakata-Pusan (Korea) ferry is not covered.

Important notes:

The JAPAN RAIL PASS is not valid for any seats, reserved or non-reserved, on "NOZOMI" and "MIZUHO" trains on the Tokaido, Sanyo and Kyushu Shinkansen lines. (The pass holders must take "HIKARI," "SAKURA," "KODAMA," or "TSUBAME" trains.)

If you use a "NOZOMI" or "MIZUHO" train, you must pay the basic fare and the limited express charge, and for a Green Car the Green Car surcharge. In addition, if you use the GranClass car of the Tohoku Shinkansen, you must pay the limited express charge and the GranClass car surcharge.

Note also that passengers using JR trains on non-JR lines must pay additional fares and charges for sections traveled on such lines. Some JR trains use the lines of private railways for direct services.

Table 1

When the JAPAN RAIL PASS is used on JR trains that run through non-JR lines, fares and charges for the sections travelled on such lines must be paid to the private railway company concerned. Please pay these on the train or at a station on the said company's line.

【Major JR Trains Running Through Non-JR Lines and the Sections Concerned】

Train	Main route	Section requiring separate fares and charges	Private railway company involved
Odoriko, Super View Odoriko	Shinjuku・Tokyo～ Izukyū-Shimoda	Between Ito and Izukyū-Shimoda	Izu Kyūko
	Tokyo～Shūzenji	Between Mishima and Shūzenji	Izuhakone Railway
Nikko, Spacia Nikko	Shinjuku～Tobu Nikko	Between Kurihashi and Tobu Nikko	Tobu Railway
Kinugawa, Spacia Kinugawa	Shinjuku～Kinugawa Onsen	Between Kurihashi and Kinugawa Onsen	
Hakutaka	Echigo Yuzawa～ Kanazawa	Between Muikamachi and Saigata	Hokuetsu Express
Wide View Nanki	Nagoya～Shingu	Between Kawarada and Tsu	Ise Tetsudō
Hashidate, Tango Discovery	Kyoto～Amanohashidate Toyooka	Between Fukuchiyama and Toyooka	Kitakinki Tango Railway
Monju, Tango Explorer	Shin-Osaka～ Amanohashidate・ Toyooka		
Super Hakuto	Kyoto～Tottori・ Kurayoshi	Between Kamigori and Chizu	Chizu Express
Nanpu, Shimanto, Ashizuri	Okayama・Takamatsu・ Kochi～Nakamura・ Sukumo	Between Kubokawa and Sukumo	Tosa Kuroshio Railway
Hokutosei, Cassiopeia	Ueno～Sapporo	Between Morioka and Metoki	IGR Iwate Ginga Railway
Hokutosei, Cassiopeia	Ueno～Sapporo	Between Metoki and Aomori	Aomori Railway

*For the section of the Aomori Railway Line between Aomori and Hachinohe, the JAPAN RAIL PASS can be used in the following limited cases:
the case where the passenger transits through the section between Aomori Station to Hachinohe Station without getting off the train anywhere in that section and the case

where the passenger changes to the Ominato Line at Noheji Station.

(However, passengers using a train with sleeper cars must pay the Aoimori Railway Line fares and charges.)

2. Train accommodations

■ Most JR trains have Ordinary Cars (coach class) while many long-distance trains also offer Green Cars (superior class).

With a Green-type JAPAN RAIL PASS you can use either class, while with an Ordinary-type JAPAN RAIL PASS you can use only Ordinary Cars without paying an additional charge.

Refer to the table2 below for details.

■ The cars with can be used with JAPAN RAIL PASS.

■ Use of the cars with ★ requires paying additional charges.

■ There are no Green Cars on most HIKARI and KODAMA trains on the Sanyo Shinkansen line (Shin-Osaka - Hakata), or on TSUBAME trains on the Kyushu Shinkansen line (Shin-Yatsushiro – Kagoshima- chūō)

Trains	Accomodations	Green	Ordinary
"NOZOMI"and"MIZUHO"trains on the Tokaido, Sanyo and Kyushu Shinkansen*1	Green Car	X	X
	Ordinary Car	X	X
"HIKARI","SAKURA","KODAMA and "TSUBAME"trains on the Tokaido, Sanyo and Kyushu Shinkansen and any trains on the Tohoku, Yamagata, Akita, Joetsu and Nagano Shinkansen.	GranClass *4	★	★
	Green Car	○*2	★
	Ordinary Car	○	○
	Ordinary private Compartment	★	★
Limited express and ordinary express	Green Car	○*3	★
	Ordinary Car	○	○
	Green private Compartment	★	★
	Ordinary private Compartment	★	★
	Sleeping Car	★	★
Local and rapid trains	Green Car	○	★
	Ordinary Car	○	○

Remarks:

*1 The JAPAN RAIL PASS is not valid for any seats, reserved(incl. Green Car) or non-reserved, on "NOZOMI" and "MIZUHO" trains.

*2 There are no Green Cars on most"HIKARI" and "KODAMA"trains on the Sanyo Shinkansen line(Shin-Osaka--Hakata), or on some "SAKURA"and"TSUBAME"Series 800 trains on the Kyushu Shinkansen line.

*3 If you use a "DX Green"(operated by JR Kyushu),

you must pay the limited express charge in addition to the DX Green charge.

*4 If you use the GranClass car, only the basic fare is covered with your JAPAN RAIL PASS for both Green Car and Ordinary Cars and you must pay the limited express charge and the GranClass car surcharge additionally.

■ Private Compartments are available on some "HIKARI" trains on the Sanyo Shinkansen line.

■ Green Private Compartments are on certain limited express trains, such as "Super-view Odoriko."

■ Use of "Home Liner" and other "liner" trains requires an additional charge.

How to make seat reservations

■ Shinkansen,* most limited express and ordinary express trains have reserved Green Car seats and both reserved and non-reserved ordinary car seats.

(The JAPAN RAIL PASS is not valid for any seats, reserved or non-reserved, on "NOZOMI" and "MIZUHO" trains on the Tokaido, Sanyo and Kyushu Shinkansen. Please use "HIKARI," "SAKURA," "KODAMA," and "TSUBAME" trains.)

■ A non-reserved seat (except for "NOZOMI" and "MIZUHO" trains on the Tokaido, Sanyo and Kyushu Shinkansen) can be used simply by showing your JAPAN RAIL PASS.

■ Seat reservations can be made without additional payment. To make a reservation, go to any Travel Service Center or a Reservation Office (Midori-no-madoguchi) at a JR station, or to the sales office of a JR-associated travel agency. There, show your PASS, and obtain your reserved-seat ticket before the boarding.

("NOZOMI" and "MIZUHO" trains and the trains marked with in table 2 require the payment of an additional charge.)

* There are no Green Cars on most "HIKARI" and "KODAMA" trains on the Sanyo Shinkansen line (Shin-Osaka—Hakata), or on Series 800 trains on the Kyushu Shinkansen line.

*The JR buses "Mizuumi-go" between Aomori and Towadako and "Oirase-go" between Hachinohe and Towadako require reservations. Please obtain your reserved-seat ticket before boarding these buses.

*Use of Homeliner or other Liner trains is subject to additional fees.

*Some trains have no non-reserved seating (all seats are reserved).

*It may take time to make a seat reservation if the service counter is busy.

Please ensure you leave enough time to make your reservation.

Note: Do not use an automatic ticket-reading gate with a JAPAN RAIL PASS or a reserved-seat ticket.

Please show the PASS at a manned ticket gate.

Caution:

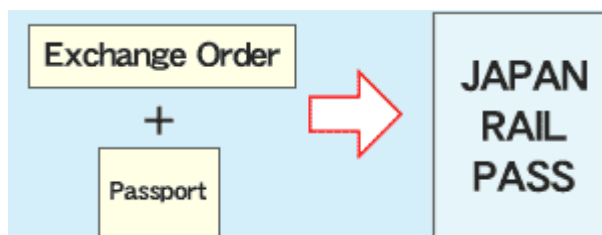


The sign for a Reservation Office (Midori-no madoguchi)

Please note that during crowded periods you cannot be guaranteed a seat on a specific train. The periods when seat reservations are particularly difficult to secure are as follows:

- December 28 to January 6
The New Year holiday period is the most popular travel time for Japanese people, for vacations and returns to hometown areas.
- April 27 to May 6
Due to consecutive holidays in a comfortable travel season, there is large-scale travel throughout Japan for leisure and recreation.
- August 11 to 20
Another time for traditional travel to hometown areas, called the Obon season.

How to turn in an exchange order to receive a JAPAN RAIL PASS



■ You cannot use an Exchange Order when you travel on JR lines. Turn in your Exchange Order and obtain your JAPAN RAIL PASS at one of the JAPAN RAIL PASS exchange offices shown on the pages to the right. (Please note the Service hours and closing days.)

*It may take time to turn in your Exchange Order and receive a JAPAN RAIL PASS if the service counter is busy. Please ensure you leave enough time when you visit the exchange office.

■ Your Exchange Order must be turned in for a JAPAN RAIL PASS

within three months of the date the Order was issued.

(for example, an Exchange Order issued on April 15 would have to be turned in by July 14)

- The type of PASS described on the Exchange Order cannot be changed.
- If the Exchange Order is lost or stolen, or you are unable to provide it for another reason, no exchange for a JAPAN RAIL PASS can be made.
- You will not be able to exchange your Exchange Order for a PASS if you fail to satisfy the eligibility requirements.