■ New eligibility requirements for sales of an Exchange Order for JAPAN RAIL PASS starting June 1, 2017

People who have both their Japanese passport and written proof—obtained from the embassy or legation of Japan in the foreign country where they live—that they have been living legally in the country for 10 consecutive years or more

- * You must present both your passport and proof of eligibility to purchase an Exchange Order in a country other than Japan, and to exchange your Exchange Order for a JAPAN RAIL PASS in Japan.
- * You cannot use a photocopy of your passport to purchase an Exchange Order or to exchange your Exchange Order for a JAPAN RAIL PASS.
- * You can purchase an Exchange Order and exchange it for a JAPAN RAIL PASS only if your stay in the country for 10 consecutive years or more is verified by such written proof.

■ Acceptable written proof

- (1) Copy of your Overseas Residential Registration issued by the embassy or legation of Japan in the foreign country where you live (limited to an Overseas Residential Registration with a date of acceptance at least 10 years earlier)
- (2) Certificate of Overseas Residence issued by the embassy or legation of Japan in the foreign country where you live (limited to a Certificate of Overseas Residence with a date at least 10 years earlier as the date on which your address (or place of temporary residence) was established as your present address)
- (3) As a special case limited to the USA, Brazil, and Canada, the Permanent Resident Card issued by these 3 countries can be used as written proof until further notice (limited to a Permanent Resident Card confirming your stay in the relevant country for 10 years or more).
- * In regard to (1), if a single copy of your Overseas Residential Registration verifies that any family members living with you in the country have stayed for 10 consecutive years or more, such a document is valid for those family members.
- * Concerning children (under 12 years of age) whose stay in the country is less than 10 years at the time of purchase of an Exchange Order, if a single copy of the Overseas Residential Registration stated in (1) verifies that they live together with the applicant whose stay in the country is 10 consecutive years or more, and if they also use the JAPAN RAIL PASS together with that applicant, their eligibility requirements are satisfied.
- * The copy of the Overseas Residential Registration and the Certificate of Overseas Residence are only valid for 6 months after the date of issue.
- * You cannot use a photocopy of your written proof to purchase an Exchange Order or to exchange your Exchange Order for a JAPAN RAIL PASS.
- * Definition of "10 years or more": At the time of purchase of an Exchange Order, a date in the same month 10 years earlier or before is valid.
 - (Example) In the case of the purchase of an Exchange Order on June 1, 2017, a date any time in June

2007 or earlier is valid.

(A date between June 1 and June 30, 2007 is deemed as "June 2007" and valid.)

* You can purchase an Exchange Order and exchange it for a JAPAN RAIL PASS only if you can present any one of the written proof described in the above (1) to (3).

■ When Exchange Orders can be purchased and exchanged

- Period when Exchange Orders can be purchased outside Japan: From June 1, 2017, through December 31, 2020
- Period when Exchange Orders can be exchanged for a JAPAN RAIL PASS in Japan: From June 1, 2017, through March 30, 2021

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■ Information needed in each written proof to meet the eligibility requirements

(1) Copy of your Overseas ResidentialRegistration issued by the embassy or legationof Japan in the foreign country where you live

"The date of acceptance by the embassy or legation abroad(在外公館受付日付)" must be at least 10 years earlier than the date of purchase of an Exchange Order.

The name and "date of birth(生年月日)" must be the same as those in your passport.

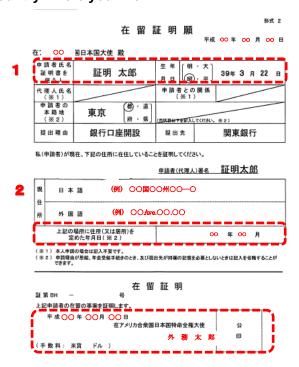
The name of the issuing embassy or legation abroad and the issue date must be in the form of a stamp, and the issue date must be within the 6 months prior to the date of purchase of the Exchange Order.

When "family members living with you(同居家族)" are recorded in a single copy of the Overseas Residential Registration and "there date of arrival(到着日)" is also recorded therein, in addition to the above 1, "the date of arrival(到着日)" must be at least 10 years earlier than the date of purchase of an Exchange Order.

(If "the date of arrival(到着日)" is at least 10 years earlier, but "the date of acceptance(在外公館受付日付)" is less than 10 years, such a case does not meet the eligibility requirements.)

* However, for children (under 12 years of age) whose stay in the country is less than 10 years (their age can be verified by the date of birth in their passport), as long as a single copy of the Overseas Residential Registration verifies that they live with the applicant whose stay in the country is 10 consecutive years or more, and they also use the JAPAN RAIL PASS with that applicant, such children meet the eligibility requirements. In the case of a copy of an Overseas Residential Registration issued solely for a child under 12 years of age, if the child's stay in the country is less than 10 years, they do not meet the eligibility requirements.

(2) Certificate of Overseas Residence issued by the embassy or legation of Japan in the foreign country where you live

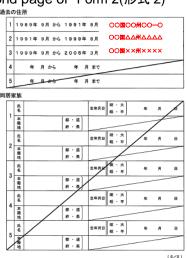


The name and "date of birth(生年月日)" must be the same as those in your passport. (Recording of your permanent domicile is not required.)

The "date on which the address was established(上記の場所に住所(又は居所)を定めた年月日)" given in the Certificate of Overseas Residence must be at least 10 years earlier than the date of purchase of the Exchange Order. Please note, if "any past address(過去の住所)" is recorded in "Form 2(形式 2)", such a case is limited to those where the applicant has continuously lived in a region under the care of the same embassy or legation abroad.

The name of the embassy or legation, issue date, and official stamp must be recorded, and the issue date must be within the 6 months prior to the date of purchase of the Exchange Order.

Second page of "Form 2(形式 2)"



There are two types of Certificate of Overseas Residence: "Form 1(形式 1)" and "Form 2(形式 2)". Please note "Form 1(形式 1)" does not have sections for "any past addresses(過去の住所)" or "family members living together(同居家族)".

If you have a history of changes of address, such changes must be proved on the second page of "Form 2(形式 2)". "Past addresses(過去の住所)": In the case of continuous residence in the relevant country

(If you have moved to a region cared for by a different embassy or legation abroad, Certificates of Overseas Residence may not meet the requirements. If a single Certificate of Overseas Residence does not prove that you have lived for 10 consecutive years or more in the relevant country, you cannot purchase an Exchange Order and exchange it for a JAPAN RAIL PASS.)

* "Family members living together(同居家族)": This Certificate of Overseas Residence does not verify the eligibility requirements of family members living with you, including children under 12 years of age whose stay in the country is less than 10 years.

As written proof of the family members living with you, please use a copy of an Overseas Residential Registration or present individual Certificate(s) of Overseas Residence.

(3) Permanent Resident Card issued by your country of residence

(Special case limited to the USA, Brazil, and Canada until further notice)

The United States of America

PERMANENT RESIDENT CARD

- 1. The name and date of birth must be the same as those in your passport.
- 2. The date recorded in Resident Since must be at least 10 years earlier than the date of purchase of the Exchange Order.

The Federative Republic of Brazil

CÉDULA DE IDENTIDADE DE ESTRANGEIRO

- 1. The name and date of birth must be the same as those in your passport.
- 2. The date recorded in DATA DE ENTRADA must be at least 10 years earlier than the date of purchase of the Exchange Order.

Canada PERMANENT RESIDENT CARD

- 1. The name and date of birth must be the same as those in your passport.
- 2. The date recorded in PR (Permanent Resident) Since on the reverse side of the Permanent Resident Card must be **at least 10 years earlier** than the date of purchase of the Exchange Order.

You can purchase an Exchange Order and exchange it for a JAPAN RAIL PASS only if you meet the above conditions for a Permanent Resident Card.

If you cannot meet the above conditions, please present a copy of your Overseas Residential Registration or a Certificate of Overseas Residence as written proof.