

JR EAST PASS (NAGANO, NIIGATA AREA)

Valid from 1st April 2016

●Eligibility

The JR EAST PASS (Nagano, Niigata area) is available exclusively for visitors from abroad who enter Japan under the entry status of "Temporary Visitor". Both of the below two conditions must be met for purchase and use.

- **The pass user must have a passport issued by a country other than Japan.**
(日本国籍のお客様は使用できません。)
- **The pass user must enter Japan as a temporary visitor and have "Temporary Visitor" stamped in their passport as shown at right.**
- The status of temporary visitor is established in Japanese immigration law and permits stays in the country of up to 90 days for purposes such as sightseeing. Visitors desiring to enter Japan for sightseeing will receive a stamp, as shown at right, saying "Temporary Visitor" in their passport by the immigration officer.

Notes:

- Visitors with dual citizenship in Japan and another country will not be able to use a JR EAST PASS (Nagano, Niigata area) if they entered Japan with their Japanese passport.
- A JR EAST PASS (Nagano, Niigata area) cannot be purchased if the period of stay in Japan noted in the passport is shorter than the validity period of the pass.

●Valid Train Routes

Unlimited travel on local, limited express and express trains including Shinkansen trains on the following rail company lines:

- JR East Lines
- Izu Kyuko Line
- Hokuetsu Express
- Echigo TOKImeki Railway: Arai-Naoetsu.
- Tokyo Monorail
- The following limited express trains that directly run between the JR East lines and Tobu Railway lines: the Nikko, the SPACIA Nikko, the Kinugawa, and the SPACIA Kinugawa. The pass can be used for travel on local and rapid trains between Shimo-imaichi and Tobu-nikko/Kinugawa-onsen on Tobu Railway Lines. Between Kurihashi and Shimo-imaichi Stations, the pass may be used only on limited express trains as above, that connect directly with Tobu Railway Lines.*

Notes:

*The JR EAST PASS (Nagano, Niigata area) may be used for Tobu Railway Lines as long as either the departing or destination station is on a JR line.

- The JR EAST PASS (Nagano, Niigata area) is not valid for the Tokaido Shinkansen as that is operated by a different rail company.
- GALA Yuzawa Station is in operation only in winter and early spring.
- **The JR EAST PASS (Nagano, Niigata area) is not valid for JR buses.**

Train Accommodations

The JR EAST PASS (Nagano, Niigata area) is valid on ordinary cars.

To ride on Green Cars, GranClass, individual compartments, Liners or sleeper cars, an additional purchase is required, such as a limited express or sleeper ticket. See the station staff for further details

● How to purchase

Exchange Orders (e-ticket) can be purchased in advance online or from overseas travel agents.



● How to reserve a designated seat

✓ Making a Reservation at a Station

Visit a JR Ticket Office (Midori-no-madoguchi) or Travel Service Center (View Plaza), located in most major JR East stations, and present your JR EAST PASS (Tohoku area) to reserve a seat.

✓ Making an Online Reservation

Some JR East Shinkansen and limited express seats can be reserved online.

● Changes

The starting date of the JR EAST PASS (Nagano, Niigata area) may not be changed.

● Refunds

Refunds are made for Exchange Orders (e-ticket) within one year of issuance if not redeemed. See the seller for the refund. A fee may be charged by the seller. JR East does not make refunds for Exchange Orders (e-ticket).

● Other

Lost Exchange Orders (e-ticket) and JR EAST PASS (Nagano, Niigata area) will not be reissued. The JR EAST PASS (Nagano, Niigata area) is non-transferrable. Only the person whose name is on the pass may use it. Travelers must carry their passport when using the JR EAST PASS (Nagano, Niigata area) as they may be asked to present it for identification purposes.